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Exam : **ACP-520**

Title : Atlassian Cloud Organization Admin Certification

Version : DEMO

1.Your site currently only has Confluence and product access is granted to these 3 groups, among others:
- confluence-users
- confluence-admins
- site-admins
You have just added the Jira Software product to the site and are configuring its product access.
Which action is NOT possible?
A. Grant "site-admins" the Product admin role for Jira Administration.
B. Make "site-admins" a default group for Jira Software.
C. Grant "confluence-admins" the Product admin role for Jira Administration.
D. Make "confluence-admins" a default group for Jira Software.
E. Make "confluence-users" a default group for Jira Software.
Answer: C
Explanation:
The Product admin role for Jira Administration is only available for groups that have access to Jira Software1. The “confluence-admins” group does not have access to Jira Software by default, so you cannot grant them this role. You can only grant this role to groups that have the Jira Software User role or the Jira Software Admin role2.
References:
- Manage groups
- Manage product roles

2.You are an org admin. Your organization contains the two users shown below.

User	Type of account
Maya	managed
Ula	unmanaged

Which statement is true?

A. You can only delete Ula's account.
B. Both Maya and Ula can delete their accounts.
C. You can only delete Maya's account.
D. Only Maya can delete her account.
E. You can delete both accounts.
Answer: E
Explanation:
As an organization admin, you can delete both managed and unmanaged accounts. Managed accounts are those that belong to your organization and are verified by a domain or an allowlist. Unmanaged accounts are those that do not belong to your organization and are not verified by a domain or an allowlist. Deleting an account removes the user’s access to all Atlassian products and services, and deletes their personal data.

3.The following tasks need to be performed:
1. Verify an email domain

2. Configure an email handler in Jira Software
3. Add a custom email address.
4. Customize a notification scheme for a Jira Software project
5. Manage personal notification settings
How many of these tasks can be performed only by an org admin?
A. none
B. one
C. two
D. all
E. three
Answer: B
Explanation:
The tasks that only an organization administrator can perform are:
Verify the email domain
This is a task unique to organization administrators as it involves organization-level setup and requires verifying email domains to manage user accounts in the organization.
Other tasks, such as configuring an email processor in Jira Software, adding a custom email address, customizing a notification scheme for a Jira Software project, and managing personal notification settings, are typically done by a Jira admin or user with the appropriate permissions and do not necessarily require organization admin privileges.
As a result, there is only one task (verifying the email domain) that can only be performed by an organization administrator.

4.A Cloud organization has two sites and products as shown.

Site	Products
Alpha	Jira Software
Beta	Jira Software Jira Service Management

Which statement is definitely true?
A. Both sites are on the same pricing plan for Jira Software.
B. Both sites have the same users for Jira Software.
C. Both sites have the same product admins.
D. Both sites have the same org admins.
E. Both sites have the same default groups.
Answer: D

5.In your organization, you navigate to Directory > Managed accounts, and you see the following:

Total	Deactivated
8	0

What can you definitely conclude?
A. You have 8 verified domains.
B. You have 8 verified email addresses.
C. You have 8 entries on that page.

D. You have 8 billable users.

Answer: C

Explanation:

This number usually represents the total number of users listed in the Manage Accounts section. Since the number of "deactivated" accounts is 0, this means that all 8 accounts are active. This doesn't directly tell us if these users are from a verified domain, if they have 8 verified email addresses, or if they are all billable (as some may be users of a free product). So, the most definite conclusion is that there are 8 entries on the Manage Accounts page.