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學習資料

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Exam : **BPM-001**

Title : Business Process Manager
(BPM)

Version : DEMO

1.Six Sigma strives to have a process operate at 99% efficiency.

- A. True
- B. False

Answer: B

2.Business activity monitoring is a method to measure the health and performance of your process.

- A. True
- B. False

Answer: A

3.Why is it important to manage an organization's processes?

- A. To increase productivity
- B. To decrease costs
- C. To increase efficiency
- D. All of the above
- E. None of the above

Answer: D

4.Business process management (BPM) is a variety of tools and techniques used to support and manage the design, implementation, and improvement of operational procedures within an organization.

- A. True
- B. False

Answer: A

5.As long as you have a vision of where your company should be, you will be successful. Sharing this vision is not important.

- A. True
- B. False

Answer: B