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Exam : CCMP-001

**Title : Certified Change Manager -
Practitioner (CCMP)**

Version : DEMO

1. True or False: Organizational leaders need to earn the trust and respect of their followers.

- A. True
- B. False

Answer: A

2. Which committee is the key body within the change governance?

- A. Steering committee
- B. Agent committee
- C. Owners committee
- D. business committee

Answer: A

3. Which stage of change is often characterized by irrational fears?

- A. Retreat
- B. Reaction
- C. Shock
- D. Challenge

Answer: C

4. Which of the following is a 9th key element?

- A. Design a process
- B. Support Staff
- C. Providing support for staff

Answer: A

5. _____ should be invited to provide feedback on job analysis and proposals on roles.

- A. Intersection
- B. Manager
- C. Union
- D. Analyst

Answer: C