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Exam : **TK0-201**

Title : CTT+ Exam (Certified Technical)

Version : Demo

1.While facilitating a class an instructor uses a variety of questioning techniques.
Which of the following BEST describes the benefits?
A. Challenges learners, involves them and helps to monitor their progress.
B. Establishes an environment that supports learning, and maintains focus on meeting stated learning objectives
C. Facilitates group dynamics in a positive way, while encouraging respectful interactions.
D. Keeps the learners engaged as to what is coming next andconveys the importance of theirknowledge.
Answer: A

2.An instructor is conducting a virtual class and finds that several learners do not have computer systems that actually meet the guidelines for the course. Due to this, certain required shared applications will not work for them.
Which of the following represents the BEST action for the instructor?
A. Contact the course coordinator to remind learners of the requirements
B. Remove the sharing of applications as the entire class cannot participate.
C. Change the applications that are shared to ones that are compatible to all systems
D. Request the learners use systems that are compatible with the course.
Answer: D

3.An instructor asks a question and a learner provides an incorrect answer that has nothing to do with the question asked.
Which of the following is the BEST response?
A. Ask another learner to provide an answer to the question.
B. Repeat the question exactly as originally stated.
C. Rephrase the question completely and ask it again.
D. Reprimand the learner for their response.
Answer: A

4.An instructor is preparing to start a class where several learners have arrived late due to bad weather. The general mood of the learners is poor.
Which of the following is the BEST way to handle this situation?
A. Use humor that will create a positive mood.
B. Tell the learners that the class will run late that day
C. Have the learners introduce themselves.
D. Proceed with the course material.
Answer: A

5.An instructor wants to demonstrate a technical topic that requires a certain procedure.
Which of the following is the BEST way to achieve this?
A. Have the learners brainstorm ideas on the topic.
B. Have the learners role play the topic.
C. Hold an open discussion on the topic.
D. Show the learners via a desktop sharing demonstration.
Answer: D